



C A S E S T U D Y

The Hellenic Football Federation has the sole responsibility to preserve, defend and extend the validity, consistency and interests of football in Greece and abroad, while providing the "tools" and solutions needed in order to provide a direct and necessary upgrade and economic reform of the sport in all its aspects.

The needs for immediate & systematic information management as well as process automation for monitoring & completion of specific objects of the federation are many and complex. In fact the production, search, retrieval, processing, archiving of documents, and directly addressing issues regarding Player's Registration Licences, Transfers, briefings with the Unions etc, are amongst the most vital functions and require safe and immediate treatment.

PROBLEM

It is in such complex needs that the advanced Document Management, Business Process Management & Fax server application offer a solution.



APPROACH

H.F.F.'s needs, as stated above, are addressed & satisfied with the application of the following solutions:

- ◇ Open Text eDOCS DM, which offers Document Management
- ◇ Adobe Workflow , for Automated Workflow
- ◇ FACSys Fax Server, for automated sending & receiving of Fax

The adaptation of the above solutions to H.F.F.'s specific needs, as well as the maintenance & support services has been undertaken by Your Ideas, Reseller of OpenText in Greece.



CASE STUDY

SOLUTION

The solution covers the following sectors:

- ◇ the full automation of the registering process of incoming & outgoing documents, including the Federation's internal mail.
- ◇ the documents are filed & sorted homogeneously, independent from their source of production (emails, Ms Office docs, Acrobat documents, Faxes, scanned documents, etc.)
- ◇ the automation of the Federation's process flows, following and adhering to both its security measures and internal hierarchy



To cover the above sectors, the following processes have been implemented:

- ◇ Registering outgoing documents
- ◇ Registering incoming documents
- ◇ Registering internal mail
- ◇ Issuing Scoresheets
- ◇ Reissuing Scoresheets
- ◇ Issuing Players Registration license
- ◇ Players Registration license status alteration
- ◇ Match/Game Expense Sheets
- ◇ Application Status Monitoring (through Football Clubs Association)
- ◇ Discovery of the football player's union membership status
- ◇ Contract Expiration Alert
- ◇ Managing & Monitoring of football player's health issues
- ◇ Managing & Monitoring of football player's general health status

Document Management
&
Business Process Management
Solution

RESULTS

Post implementation of the above solutions, the Federation has:

- ◇ Immediate and effective use of information
- ◇ qualitative improvement of both the internal processes as well as the offer services
- ◇ productivity increase
- ◇ Communication and efficiency improvement between employees and unions.



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Your Ideas founded in Athens in 2002 by experienced members of the Greek IT community with the objective of offering technologically advanced solutions in the design, automation & management of vital business processes as well as in collecting, organising, archiving and managing corporate data, in tandem with reliable service and comprehensive support.

The executive workforce is made up of field specialists who enjoy long term experience in their chosen field. The employees possess high technical training and experience in the spheres of realization, application, modification, localisation and maintenance of such systems.

We emphasize the importance of innovation and diffusion of knowledge.

We work closely with our customers in order to develop and deliver the best solutions for them.

Your Ideas has implemented and delivered turn key solutions in more than 60 organisations and 2500 users, in various business sectors as, Financial Services, Public sector, International Institutes, Government, Shipping, Nonprofit organisations, Municipalities, Commercial companies, Pharmaceutical Industry, I.T. companies, Healthcare, Construction, Education & Research, Advertising, e.t.c.

Your Ideas' solutions enable clients to reduce the mediation period from the decision of investment up till realization, active exploitation of existing information, reduction of running expenses complemented with simultaneous improvement in internal operation and quality provision. The above all lead to the expansion in competitiveness.

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